

Resident Responsibilities

"Help Us Help You"

You have the responsibility to:

Provide accurate and complete information concerning your present health concerns, past medical history and other matters relating to your health including your medications.

Let us know whether you do not fully understand the course of your medical treatment and what is expected. Ask questions when in doubt.

Follow the treatment plan established by your physician, including the instructions of nurses and other health professionals, as they carry out your doctor's orders.

Keep your medical appointments as scheduled or ensure the treatment team is made aware of any changes you have elected to make.

Accept responsibility for your actions should you refuse treatment or not follow the treatment team's recommendations.

Follow the facility's policies and procedures.

Be considerate of the rights of other residents.

Follow the facility's policy of labeling personal items.

Practice personal fiscal responsibility in order to meet any financial obligations with Dove Healthcare-West including costs not covered by your primary payer sources.

Be respectful and considerate of property of other residents and the facility.

Be aware that disruptive or abusive behavior is not acceptable and may result in your discharge.

Communicate changes in your health and /or condition to your caregivers.

Comply with the facility's tobacco-free environment.

When you have a question-
please **ASK**

When you have a problem-
please **SPEAK UP**

When you like what happens-
please **EXPRESS YOUR
APPRECIATION**